

TSE

MÜŞTERİ MEMNUNİYETİ YÖNETİM SİSTEMİ BELGESİ CUSTOMER SATISFACTION MANAGEMENT SYSTEM CERTIFICATE

Partner of
IONet
THE INTERNATIONAL CERTIFICATION NETWORK

TÜRK STANDARDLARI ENSTİTÜSÜ
bu belge ile

FRAT PLASTİK KAUÇUK SAN. VE TİC. A.Ş.
TÜRKİYE MAH. FIRAT PLASTİK CAD. NO:23 BÜYÜKÇEKMECE -
İSTANBUL / TÜRKİYE



Kuruluşunun TS ISO 10002:2018 şartlarına uygun bir MÜŞTERİ
MEMNUNİYETİ YÖNETİM SİSTEMİ'ne sahip olduğunu onaylar.

Belge kapsamı Ek'te verilmiştir

TÜRK STANDARDLARI ENSTİTÜSÜ
TURKISH STANDARDS INSTITUTION

TURKISH STANDARDS INSTITUTION
hereby certifies that the organization

FRAT PLASTİK KAUÇUK SAN. VE TİC. A.Ş.
TÜRKİYE MAH. FIRAT PLASTİK CAD. NO:23 BÜYÜKÇEKMECE -
İSTANBUL / TÜRKİYE

has a CUSTOMER SATISFACTION MANAGEMENT
SYSTEM which fulfills the requirements of the TS ISO
10002:2018

Scope of the certificate is given in annex

İstanbul Belgelendirme Müdürü V.
İstanbul Certification Manager V.

Meriç KARACAN

Belge No / Certificate No	MY-007/10-R14
Belge Tarihi / Date of Certificate	24.03.2022
Geçerlilik Tarihi / Valid Until	25.03.2025
Revizyon Tarihi / Date of Revision	24.03.2022
İlk Belge Tarihi / Initial Certification Date	15.02.2010

Bu belge belgelendirme şartlarına
uygunluk sağlandığı ayrıca geçerlidir.

Bu belge, Türk Standartları Enstitüsü'nün kuruluşu hakkındaki 132 sayılı kanun uyarınca verilmiştir.
This certificate is issued in accordance with the Law No. 132 establishing Turkish Standards Institution.

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THE INTERNATIONAL CERTIFICATION NETWORK

Annex to IQNET Certificate Number :TR-MY-007/10-R14

Name and Address of the certified organization

FIRAT PLASTİK KAUCUK SAN. VE TİC. A.Ş.

TÜRKODA MAH. FIRAT PLASTİK CAD. NO:23 BÜYÜKÇEKMECE - İSTANBUL / TÜRKİYE

Scope of the Certificate

DESIGN, PRODUCTION AND MARKETING OF

- POLYPROPYLENE (PPRC) PIPES AND FITTINGS
- PVC WASTE WATER PIPES AND FITTINGS
- PVC PRESSURE PIPES AND FITTINGS
 - PVC FILTER CASING PIPES
- HIGH DENSITY POLYETHYLENE PIPES
- LOW DENSITY POLYETHYLENE PIPES
- PVC DOOR AND WINDOW PROFILES
 - PVC THREADED HOSES
 - THERMO RUBBER HOSES
 - LPG HOSES
 - SUCTION AND BLOWING HOSES
- PVC RAIN GUTTERS, FITTINGS AND DOWN PIPES
 - NATURAL GAS PIPES
 - DRAINAGE PIPES
- DOUBLE WALL CABLE PROTECTION PIPES
- CROSS-LINKED POLYETHYLENE PIPES AND METAL FITTINGS
 - SPIRAL WOUND WASTE WATER PIPES
 - DOUBLE WALL WASTE WATER PIPES
- RUBBER SEALS FOR WINDOW PROFILES
- METAL REINFORCEMENT PROFILES
 - HINGES
- HDPE ELECTROFUSION AND SPIGOT FITTINGS
 - HDPE COMPOSITE PIPE
 - PEX-A1-PEX PIPE
- POLYPROPYLENE COMPOSITE PIPE AND FITTINGS
 - METAL INSERT
 - SHEETS OF PP/PE
 - MANHOLES-INSPECTION CHAMBERS

This annex is only valid in connection with the above-mentioned certificate



TURKISH STANDARDS INSTITUTION



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IQNet

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THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

TSE has issued an IQNet recognized certificate that the organization:
FIRAT PLASTİK KAUCUK SAN. VE TİC. A.Ş.

TÜRKİBA MAH. FIRAT PLASTİK CAD. NO:23 BÜYÜKÇEKMECE -
 İSTANBUL / TÜRKİYE

has implemented and maintains a
 CUSTOMER SATISFACTION MANAGEMENT SYSTEM
 which fulfills the requirements of the following standard:

TS ISO 10002:2018

Issued on: 24-03-2022

Expires on: 25-03-2025

This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document

Registration Number : TR-MY-007 / 10-R14




Alex Stoichitoiu
 President of IQNet



Meriç KARACAN
 İstanbul Certification Manager V.



IQNet Partners:*

AENOR Spain AFNOR Certification France APCER Portugal CISQ Italy
 CQC China CQM China CQS Czech Republic Cro Cert Croatia DQS Holding GmbH Germany FCAV Brazil
 FONDONORMA Venezuela ICONTEC Colombia Inspecta Sertifiointi Oy Finland INTECO Costa Rica
 IRAM Argentina JQA Japan KFQ Korea MIRTEC Greece MSZT Hungary Nemko AS Norway NSAI Ireland
 NYCE - SIGE Mexico PCBC Poland Quality Austria Austria RR Russia SII Israel SIQ Slovenia
 SIRIM QAS International Malaysia SQS Switzerland SRAÇ Romania TEST St Petersburg Russia TSE Türkiye YUQS Serbia
 IQNet is represented in the USA by: AFNOR Certification, CISQ, DQS Holding GmbH and NSAI Inc.

* The list of IQNet partners is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com

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